



AT THE HELM

From left: Roy Broadfoot, Anthony Marucci, Stephanie Murrin, Mark Durham, Lauren Musto, Joe Poggi, Todd Greenwood

PERFORMANCE

Staff was cut to 50 in 2013

HIGHLIGHTS

Won an AOR assignment from Greer for a new respiratory product

Picked up work on a childhood obesity initiative from Boston Children's Hospital

CHALLENGES

Lost account work on Daiichi Sankyo's cardiovascular franchises

For contact details, service offerings and client roster, see Agency A-to-Z, beginning on page 183

"Last year was about level setting and focusing our energies"

-Anthony Marucci

HealthEd Group

Despite a rocky year, agency sets a solid course for future success



ealth Ed had what could be called a rather rocky 2013. Staff is down to 50 this year—half of what was reported in May 2013, and down from the 125 reported in 2011.

There have been quite a few senior management shifts. It seems that Jill Balderson, who had been with HealthEd since 2005 and was president for at least a year until May 2013, left the agency at that point. She told MM&M on May 22, 2013, that she had resumed her preferred role as EVP of strategy and innovation, but her LinkedIn profile indicates that she became principal of JB Digital in May 2013 before joining Planned Parenthood in February of this year as VP of healthcare innovation. Carleen Kelly, who joined HealthEd in February 2013 from CAHG as EVP, client engagement officer left that June for an EVP spot at Draftfcb—according to her LinkedIn profile.

Anthony Marucci, formerly director of healthcare strategy and business development for Global Advertising Strategies/Prime Access, was hired in October 2013 as SVP, client development. This April, Joe Poggi joined as managing director of the agency, and Todd Greenwood, formerly of PMG, was hired as VP, strategy and innovation. Poggi was most recently SVP, managing director at Biolumnia, and held roles including EVP, senior client director at Regan Campbell Ward McCann and president of echo Torre Lazur before that.

The only account loss HealthEd reported for last year was project work on Daiichi Sankyo's cardiovascular franchise.

Marucci attributes the drastic drop in staff size to layoffs and people leaving of their own accord. "Last year was about level setting and focusing our energies to hit 2014 in an efficient and effective manner," he says.

"Then we re-focused our value proposition, reenergized the agency and prepared a foundation for growth," Poggi adds.

Marucci notes that a new self-promotion effort called the "Patient Geeks" campaign launched last year. Poggi says it highlights the agency's core value of patient centricity.

Wins reported include an AOR assignment from Greer for a new respiratory product and work on multiple products in Janssen's GI franchise. The agency also picked up work on a childhood obesity initiative from Boston Children's Hospital.

"More and more companies are recognizing patients are at the center of everything that happens in the healthcare space," Poggi says. "HealthEd has been there for years and is a leader and innovator in that space. The agency will continue to provide deep insights into patients and the dynamics of their engagements with those who surround them, including caregivers, providers and advocacy groups. We focus on understanding their attitudes, beliefs and what will motivate desired behavior."





HealthEd's work for Greer allergy immunotherapy shows consumers how the therapy works

Poggi adds that the agency is winning more business around chronic diseases, and he feels areas in public health, such as obesity, are "very robust and offer opportunity."

This year is HealthEd's 25th anniversary. Both Poggi and Marucci indicate that the agency has momentum, noting pitch and presentation activity and new work from Janssen, Amgen and Genentech. Plans are to hire between 20 and 25 people this year, though that's dependent on business expansion. — *Tanya Lewis*